

Responding to Disasters: Lessons Learned

Presented by:

Cindy Machado, Marin Humane

Bryan Bray, Ventura County Animal Services

Brian Whipple, Sonoma County Animal Services

Ryan Soulsby, Butte County Animal Services

Henry Brzezinski, El Dorado County Animal Services



GRAB BAG CONTENTS:

- ★ Emergency ID Information
- ★ Multipurpose Knife
- ★ Hat
- ★ Extra Gloves
- ★ Rubber Gloves
- ★ Face Masks
- ★ Safety Goggles
- ★ Note Pads with Extra Pens
- ★ Large Bandanas
- ★ Flashlights
 - Batteries Separated
- ★ Headlamp and Hand-Held



Community Preparedness

- Identify and work with local groups, organizations and non-profits.
- Establish effective community outreach methods.
- Create dedicated disaster preparedness page on agency's website.
- Develop instructional videos or PSAs to distribute to the public.
- Identify groups or communities who may need additional resources.



Disaster Service Worker Volunteers

- Create an Emergency Volunteer Program.
- Ensure several volunteers have large and small animal handling experience.
- Schedule regular training sessions.
- Hire a part-time Emergency Volunteer Coordinator to manage the program.
- www.vcas.us/EVRT





Donation Management

- Assign donation manager.
 - Ability to message supplies needed.
- Advertise what items are needed and not needed.
 - Indicate quantities and drop off location.
- Coordinate with EOC for requesting additional resources.

Mental Health Support

- Ensure staff are aware of assistance programs available through your department.
- Check-in with staff regularly.
- Provide debriefs or after-action meetings.
- Maintaining a limited schedule.
 - EXAMPLE: 12 hours on and 12 hours off.
- Donuts are always good!





Memorandum of Understanding (MOU)

- Start with local partners
- Define Roles and Responsibilities
- Resources. Who has what?
- Think Regionally
- Reimbursement
- Update Contact Lists Regularly

MOUs with National Organizations

- Excellent Resource
- Develop MOU's with all the National Organizations
- Start Mobilizing them Early
- Be clear as to what role they will have



facebook



Social Media

- Provides information and instructions for community members
- Aids community through education, preparation, and information
- Creates opportunities for funding and replenishment of supplies used during the event
- Increase in staff/volunteer/community morale
- Work directly with designated PIO's on messaging
- Everything must be signed off by your PIO before the message goes out

Agency Preparedness

- What is your agency's responsibilities?
- Standard Processes
 - Intake, field response, RTO
- EXPANSION PLANS
 - 2.5 animals per household
- Experience is something you get right after you need it
- Expect the worst then multiply by two



ORGANIZATIONAL DISASTER PREPAREDNESS CHECKLIST

Prepared by the CalAnimals
Emergency Management Committee

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Sponsored by:



Liability & Legalities

- TOP Priorities
 - SAFETY, SAFETY, SAFETY
 - Documentation & Identification
- What is your hold period?
 - Live and Deceased
- P.C. 597.1? Entering Homes?
- Fostering, Fostering owned Animals?



Forms, Finance, & Facts



- Paperwork is a must!!
 - ICS 214, Sign In & Much More
- FEMA reimburse 75%
- County 25% off set
- Mutual Aid documentation
- Communicating to ALL
 - Facts, Data !!!!
 - AP / Sit Stat

Standardized Command

What is your Command Structure- ICS?

- Who do you report to?
- Operations, Logistics, Planning, Finance
- Information Priority- Evac vs Shelter
- Documentation- Data reporting
- Span of control- 3-7



Caldor Fire

Pre-planning

A) OES Integration

- I. Know the players
- II. EDCAS has always been included





Pre-planning

B) Staff Training

- I. Fire line safety
- II. FEMA – 100, 200, 700, 800
- III. Table Tops
 1. Fire Safe Councils
 2. Other agencies

C) Site Evaluations

D) Regional Partners

Pre-planning

E) Local DSWs/Animal Welfare Groups/Search and Rescue

- I. Proper training in advance
- II. Assistance in many facets
 1. Phone banks
 2. Livestock care
 3. Support roles on site



Response



- a) Local assistance
- b) Ramping up
- c) After action MOUs-advising
- d) CVERT/CVMRC
- e) CalAnimals
- f) American Humane Rescue
- g) HSUS
 - I. Post event care MOU

DC representation

Field Evac Unit

Post Event

Grants for kennels

Vaccine clinics

Community outreach



To reach the CalAnimals
Emergency Management
Committee contact:

Jill Tucker, CAWA

CEO

jill@calanimals.org

805-214-6200

